



**The Public Works Building accessible to the Public Monday - Friday 8:00am to 3:00pm**

**(closed 11:00 to 11:30 am)**

**Our main phone line is manned between 8 am and 4 pm Monday - Friday**

**For emergencies outside these hours, call 503-251-4163 and an answering service will contact on-call staff.**

**If you can have your questions answered via e-mail, please contact the [Engineer assigned to your project](#) or see the contact information below.**

The Public Works Department provides water treatment and distribution, sanitary sewer collection and treatment, Parks Supervision and maintenance, storm water collection and conveyance, street maintenance and repair, engineering, project management, construction inspection, environmental management, solid waste and recycling program management, geographic information services, issuance of erosion control permits, and issuance/administration of public works permits. The Department also repairs public works vehicles and mechanical/electrical equipment. The Public Works Department includes the Public Works Management Division, Water Division, Parks Division, Streets Division, Wastewater Division, Storm Sewer Services Division, and Equipment Maintenance Division.

**Water - Billing Questions:  
(503-674-7232)**

**Water - Change To Services:  
(503-674-7225)**

[Upcoming Changes to SDC Rates](#)  
[View PDF](#)

## **Directions**

Public Works  
342 SW Fourth Street  
Troutdale, OR 97060  
United States

[View in Google Maps](#)

**45.5384909, -122.3942234**