

Multnomah County launches online app for road maintenance requests

YourGOV app makes citizen requests and work management more efficient

Multnomah County has introduced a new online and mobile application that allows community members to conveniently report non-emergency road maintenance issues and service requests using the web or a smartphone.

In just three steps, YourGOV users can report common road service issues — such as potholes, vandalism, street light outages and more — complete with location, details and photos. Once submitted, YourGOV will automatically deliver requests to the county's Road Maintenance staff where they are reviewed and routed for proper handling.

Multnomah County maintains 300 miles of roads in Fairview, Maywood Park, Troutdale, Wood Village and in unincorporated areas. Later this year, the county plans to allow residents to submit service requests for its five Willamette River bridges in Portland using YourGOV.

YourGOV is being offered free of charge and is available for immediate use. Visit the YourGOV web-based request portal at <https://multco.us/roads/road-service-request-app>.

Users of the Apple iPhone™ can download the free YourGOV iPhone app in the [iTunes App Store](#). Users of Android™ enabled smartphones can download the free YourGOV app in the [Google Market](#) or Amazon App Store. Residents who do not have a smartphone can access YourGOV online at: <https://yourgov.cartegraph.com/>. Residents who do not have a smartphone or computer, can submit a road maintenance request by calling 503-988-5050.